

**Minutes  
Dining Services Advisory Committee  
Meeting  
October 28, 2011  
3:00 p.m.**

Attending Members: Ben Southard, Steve Childers, Emily Redd, Justin Blankenship, Zack McCoy

The meeting was called to order by Ben Southard, Resident District Manager of Dining Services, who gave a brief history of Dining Services Committee: The committee was designed to help provide the best possible service to students, faculty and staff by providing a forum for open communication between Dining Services and campus constituencies. Mr. Southard expressed the importance of this committee for the goal of dining services which is to improve and grow business. Steve Childers related the importance of how students being on this committee make a difference.

Items Discussed:

Meal Evaluation Forms: Mr. Southard handed out evaluation forms to committee members for the purpose of evaluating the food and dining experience on campus; this is important feedback for Mr. Southard and Dining Services to attend to any problems or issues that may occur. Evaluations should be returned to Londa Alley, RU Box 6892 or [L-alley@radford.edu](mailto:L-alley@radford.edu). Mr. Southard stated that online comments are welcomed and are reviewed by him.

Food Dollar Coupons: Coupons were given to each present member to use at various on-campus dining locations and to provide feedback to Mr. Southard which allows for improvements or changes to be made as needed.

Chartwells Contract: Chartwells will give a presentation on Tuesday in response to the Request for Proposal (RFP) issued by RU for the Food Service contract. If Chartwells is awarded this contract, proposed renovation plans include changing windows, flooring and seating design in Dalton Dining Hall; replacing Au Bon Pain with a dedicated sandwich shop; and replacing Salsarita's with Austin's Grill. Plans also include having vending stores in both the new COBE building and Young Hall. All renovation plans are contingent on Chartwells winning the new contract with RU.

Food Sales: Papa John's pizza sales are higher than Sabarro and students seem to like the self-serve option. Olo sushi sales have increased since moving to Dalton Hall. Pinkberry sales are higher than Ben & Jerry's, and Wild Greens and Chick-fil-A sales continue to be excellent. Meal plan sales have increased from last year also. Next semester, plans are being made for Muse to open late for five nights, serving hamburgers, chicken, and breakfast, cooked-to-order. The hours are going to be from 11 p.m. – 2 a.m., however no specific days have been set.

Next Meeting: Members will be notified when a date has been determined for the next meeting.

Meeting adjourned.

Submitted by:  
Londa Alley