

Minutes
Dining Services Advisory Committee Meeting
Feb. 19, 2010
2:00 p.m.

Attending Members: Bill Dalton, Amber Dinges, Ben Southard, Steve Childers, Jordan Draper, Matthew Clem, Ohene Amponsem,

The meeting opened. First discussion was a request to extend Chick-fil-A breakfast hours until 11:00 a.m. to allow students more time, especially after 9:30 Tues/Thurs classes. Mr. Southard said hours are set to allow prep time for lunch, but he will check on this request to see if it would be possible.

Students have asked why Au Bon Pain has stopped allowing order forms to be filled out individually. This makes the lines slower and longer. Ben said this decision came from our local Health Inspector. APB is experimenting with new ways of ordering.

Two items from our last meeting were discussed:

- Slow service from the sandwich area in Dalton Main Dining area: Chartwells will have a new serving system set up after Spring break which will result in quicker service.
- The half pans in Dalton slowing down service: Half pans are used to keep the quality of food fresh; Chartwells bought extra pans to speed up the service while continuing to keep good quality. This is now working well.

Feedback has been good regarding Muse dining. Ben said the counts in Muse are up to about 600 per day which is more than last year and feedback from the surveys also has been very good. The patio that had been discussed to possibly add to Muse is on hold because of the budget.

Different food concepts are being discussed during the planning for the new COBE building, which include ABP, Outtakes and Einstein Bros Bagels. At this time no decision on a food concept for the new building has been made.

Committee members asked about the vending on campus. On campus vending is under a separate contract from dining services. Mr. Dalton stated that RU has a 10-year contract with Pepsi which is now in its ninth year. The snack vending machines are not contracted; these are self-operated by RU Vending Services.

The Asian concept in the Bonnie has consistently been the weakest performer among Dining Services' retail concepts. This being the case there has been discussion about possibly replacing it with a new concept. The sushi section continues to do well and would not be replaced.

Mr. Southard commented that Chick-fil-A continues to do well with sales up to \$1.6 million. He said that he does look at the comment cards that come in and if there are any issues, he examines and reviews with each manager.

The next meeting date will be on April 6th at 6:30 p.m. in Muse Dining Hall.

Meeting adjourned.